JOHN ALLEN

IT & Enterprise Applications Leader

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IT leader with 15 years across IT management, systems engineering, and software engineering. Built IT from scratch at Verkada (devices, identity, networking, office build-outs) and now runs enterprise applications for ~3,000 users at Roblox across identity, SaaS, AV, and AI governance. Manages a 12-person team and a **$20M software portfolio** while staying hands-on.

EXPERIENCE

ROBLOX

Manager, Enterprise Applications — Oct 2023 – Present

Senior Enterprise Applications Engineer — Aug 2022 – Oct 2023

Lead a **12-person Enterprise Applications and AV team**: 8 hires, ramp cut from six to four weeks, sprint completion up from 50% to 70%, and 100% positive upward feedback (H2 2025).

- Led **company-wide AI enablement for ~3,000 users**: stood up Claude Code and launched Cowork, configured Gmail/Drive DLP and sensitivity labels with InfoSec, and published Agentic Development Standards.
- Founded and chair the Enterprise Software Group, which sets SaaS strategy for a **$20M annual portfolio**; rebuilt the App Directory as the source of truth for ~500 apps and wrote the CorpEng software budgets.
- Structured a Google renewal worth an estimated **$3M in savings over three years**; held Slack and Lucid pricing, folded Moveworks into Glean, and led the Zoom vs. Meet decision (~$1.1M three-year TCO).
- Took Okta disaster recovery from at-risk to stable with Security and Reliability (break-glass access, Terraform, incident runbooks); helped deliver Okta FastPass, Identity Governance, and birthright access.
- Automated **3,600 onboardings and 1,400 offboardings in six months** (~415 hours saved) and built an access-revocation API with InfoSec in Tines.
- Turned AV from the org's most-escalated area into a stable function with formal standards; migrated Zendesk to Jira Service Management; ran CorpEng-wide management and the 2025 budget during a leadership gap.

ROBINHOOD

Senior Enterprise Applications Engineer — Jul 2021 – Aug 2022

- Migrated **7,000+ users** from Google IdP to Okta, mastered in Workday, and brought **400+ applications** under SSO.
- Automated onboarding and offboarding with Okta Workflows; built an API for Security to revoke access on device loss.

VERKADA

Senior IT Systems Architect — Mar 2020 – Jul 2021

- **Built IT from scratch**: Jamf for **500+ devices** with zero-touch provisioning, and Okta for **400+ users** with BambooHR-driven provisioning, Okta Workflows, and adaptive MFA.
- Ran office networks (Aruba, Palo Alto) and build-outs, AWS SSO and Control Tower access, G Suite, asset management, SaaS renewals and budget, and end-user support.

BOX

Senior Software Engineer — Mar 2018 – Mar 2020

Senior IT Systems Engineer — Jun 2013 – Mar 2018

- Built a PHP/MySQL app unifying IT operations (assets, users, loaners), then moved into software engineering on Laravel tooling.
- Automated new-hire and termination provisioning across AD, Google Apps, Slack, Okta, Salesforce, and Duo.

HENRIETTA AMBULANCE | IT Manager – ran IT for 100 users — Jun 2011 – Jun 2013

SKILLS

Okta · Workday · Jamf · Google Workspace · Tines · Aruba / Palo Alto · AWS SSO · Jira Service Management · SOX · SaaS governance & vendor negotiation · AI enablement (Claude Code, Cowork, Gemini) · PHP / Laravel

EDUCATION

Rochester Institute of Technology – BS, Applied Networking and Systems Administration
SUNY Cobleskill – AAS, Network Support Technician